

# DINERS CLUB FRANCE – TRAVEL INSURANCE BENEFITS FOR MEMBERS

Diners Club has subscribed an insurance package for the benefit of its card holders with the insurance company Chartis Europe SA (Rappresentanza Generale per L'Italia, Via Valcava 6, 20155 Milano, Italy) through the intermediation of Pulsar Risk Insurance Brokers S.R.L. (Via Melchiorre Gioia 124, 20125 Milano, Italy).

This document gives a summary of the coverage provided by the insurance policy, but insured persons should read the policy for more details about the definitions, coverage, indemnities, exclusions and claim procedure. In case of litigation only the policy is valid. A copy of the general conditions of the policy is available on [www.dinersclub.fr](http://www.dinersclub.fr)

The insurance coverage will automatically stop, without notification to card holders, when the insurance contract between Diners Club and Chartis Europe SA is terminated. Diners Club France and Citibank International Plc are not the insurance company and are not in any way responsible for claim settlements.

## THE DINERS CLUB INSURANCE SUMMARY

If your ticket or fare is entirely paid via a Diners Club card, a Travel Account, CBA or Travel Pass, you can benefit from following insurances:

Card Types	Coverage	EURO (maximum)
<b>Lodged, CBA, Travel Account, TravePASS</b>	Common carrier	250,000
	Car rental	250,000
	Lost/Stolen/Delay baggage	1,500
	Flight delay/cancellation/missed connection	200
<b>Corporate Classic</b>	Common carrier	350,000
	Car rental	350,000
	Journey 24h	350,000
	Lost/Stolen/Delay baggage	1,500
	Flight delay/cancellation/missed connection	500
	Medical expenses (Foreign Business Travel only)	50,000
<b>British Airways Corporate Cards</b>	Common carrier	500,000
	Car rental	500,000
	Journey 24h	500,000
	Lost/Stolen/Delay baggage	2,500
	Flight delay/cancellation/missed connection	500
	Medical expenses (Foreign Business Travel only)	50,000

Travel accident insurance	Luggage Delay – Lost Luggage insurance (caused by transporter)	Flight Delay – Flight Cancellation or Overbooking insurance
<ul style="list-style-type: none"> <li>➤ Maximum per traveller <b>250.000 € /350.000 € /500.000 €</b> – as indicated in table above.</li> <li>➤ Death or disability (permanent or partial) is covered for accidents occurred while travelling on public transport: plane, train, bus and boat. Exceptions: helicopter and hovercraft.</li> <li>➤ Also valid when using rental cars abroad.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Delay in luggage delivery: as from 4 hours</li> <li>➤ Expenses per trip up to maximum <b>1.500€/2.500€</b> as indicated in table above</li> <li>➤ For expenses for prime necessities (clothing, toiletry articles etc.) bought within 3 days.</li> <li>➤ This insurance is only valid abroad and is not valid on final point of destination.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Flight delay: as from 4 hours (not for charter flights)</li> <li>➤ Also valid for unannounced strikes</li> <li>➤ Expenses per trip up to maximum <b>200 € / 500 €</b> as indicated in table above</li> <li>➤ For expenses for meals, drinks, taxi, hotel stays etc.</li> </ul>

WHAT TO DO IN CASE OF ACCIDENT ?	WHAT TO DO IN CASE OF DELAY OR LOSS ?
<ul style="list-style-type: none"> <li>➤ Your ticket or fare should be paid by a Diners Club card, or via the Travel Account, CBA or Travel Pass deposited at your dedicated travel agency.</li> <li>➤ Notify the insurance company <b>within 5 days</b> after the date of the accident along with: <ul style="list-style-type: none"> <li>➤ A copy of the ticket or of the invoice</li> <li>➤ A medical certificate</li> <li>➤ A short note explaining what happened, mentioning the place, day and time of the event and of the causes that gave rise to the accident</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>➤ Your ticket should be paid by a Diners Club card, or via the Travel Account, CBA or Travel Pass deposited at your dedicated travel agency.</li> <li>➤ Ask for a luggage claim or delay document at the transportation company.</li> <li>➤ Send these documents <b>within 21 days</b> after the date of the flight delay along with: <ul style="list-style-type: none"> <li>➤ A copy of the plane ticket or of the invoice</li> <li>➤ Receipts of the purchased goods</li> <li>➤ A short note explaining what happened</li> </ul> </li> </ul>

### All documents must be sent to the insurance company:

Chartis Europe S.A., Claims Department, Tour Chartis, 92079 Paris La Défense 2 – Cedex, France

Tel : +33 1 49 02 42 22

Fax : +33 1 49 02 44 04